

iTracksafe GPS

User Manual v1.0.4

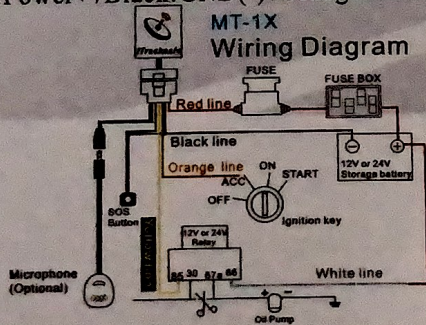
Note: The first time you use this device, you need to charge it for more than 3 hours.
 Hard wired GPS tracker please hard wired it with vehicle/motorcycle according to the wiring diagram, portable gps tracker just insert sim card can turn on it.
 Default: Stop uploading when device in sleep mode. Sleep mode can activate by phone call/sms/move.

Indicator light description

INDICATOR LIGHT STATUS	MEANING
Yellow light -Flash	No GPRS signal
Yellow light -Solid	GPRS connection
Blue light -Flash	No GPS signal
Blue light -Solid	GPS connection
LED light -off	Device power off or sleep

Wiring Diagram For MT-1X

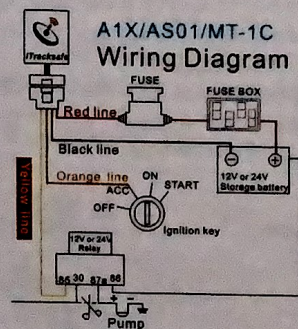
Red: Power+ / Black: GND(-) / Orange: ACC / Yellow: Cut oil



Please choose 12V or 24V relay according the voltage of the car battery.

Wiring Diagram For A1X/AS01/MT-1C

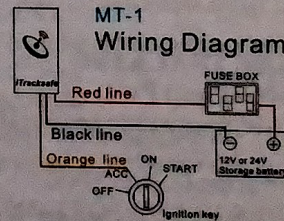
Red: Power + / Black: GND(-) / Orange: ACC / Yellow: Cut oil



Please choose 12V or 24V relay according the voltage of the car battery.

Wiring Diagram For MT-1

Red: Power + / Black: GND(-) / Orange: ACC



Please insert the SIM card into the device

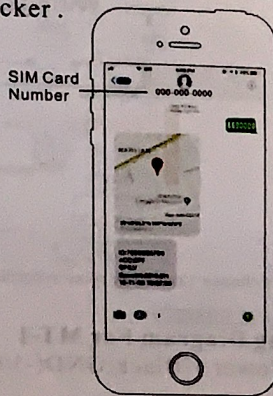
1.SMS Tracking

Text the number 6690000 to the gps tracker sim phone.number,gps tracker will reply a google maps location link. You will receive a Google Maps link of position, when sending message 6690000 to SIM card phone number in tracker .

Command:6690000

Reply:Google link

E.g:6690000



Factory default: ip s2.itracksafe.com 8000
apn:internet

2. START ONLINE TRACKING

Set server IP address and Port

Command: 804+userpassword+space+IP/Domain+space+Port

Eg: 8040000 s2.itracksafe.com 8000

Reply: SET SERVER IP AND PORT OK

Set APN by following steps.

Every sim card carrier has own APN content, contact carrier directly to get their APN, or check sim card carrier on internet or put sim card into cell phone to find out APN.

COMMAND INSTRUCTION TO SET APN

INSTRUCTION	COMMAND	REPLY
E.g 1 Set APN (any existing will be replaced)	803+0000+space+APN Content	apn ok
E.g 2 Set APN, APN username, APN Password (If requires apn user name and apn password)	803+0000+space+APN content+space+APN user name+space+APN Password	apn ok

E.g 1:

For China mobile SIM Card in China, we got APN information below.

Data APN:internet

APN User name:null

APN Password: nul

Send below sms to set APN

8030000 internet

E.g 2:

For MTK mobile SIM card in Nigeria, we got APN information below.

APN name:web.gprs.mtnnigeria.net

APN username:web

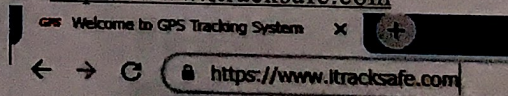
APN password:web

Send below SMS to set apn below

8030000 web.gprs.mtnnigeria.net web web

2.1.WEBSITE TRACKING(Operate from the computer platform)

Platform:<https://www.itracksafe.com>



Note: If you do not have computer, then check user manual 2.2.1 directly, register on mobile application "itracksafe plus" on your mobile phone.

2.1.1 Register login group user name via yourself, you can manage multi-devices in one account.

2.1.2 Fill in the registration information.

2.1.3 log in

2.1.4 Add device ID and vehicle information.

Device ID: the digits number on the device.
See below



Asset Name: Define by yourself

Sim Card No.: The SIM card phone number you put into gps tracker

IMEI password: 123456 (Please use this password, if you log in Device ID)

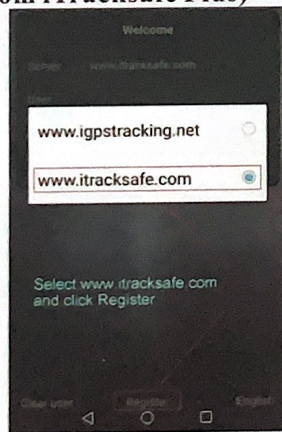
2.2 APPLICATIONS FOR ANDROID/IOS

Search "iTracksafe plus" in the Apple App Store & Google Play Store or Scan the QR Code to install the applications on your cell phone.



Note: if you already register by computer, then log in by the account you register on computer directly, no need to register again on mobile phone.

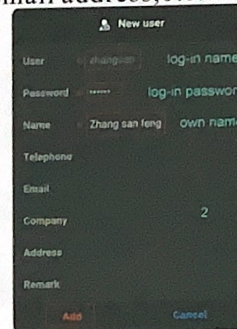
2.2.1 Select the server URL and click the registration button.
(Operation from iTracksafe Plus)



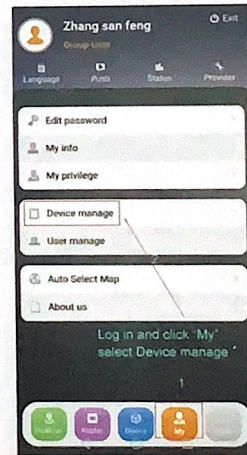
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2.2.2 Register login group user name via yourself, you can manage multi-devices in one account.

Fill in the login user name, password, your name, phone number, email address, etc. and submit it.

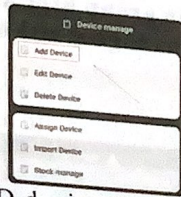


2.2.3 Log in and select "My", then select "Device Manage".

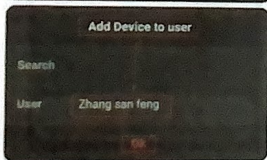
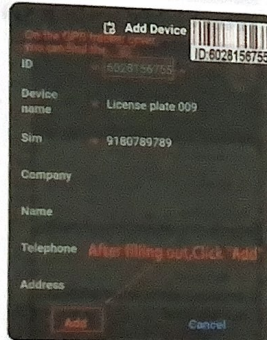


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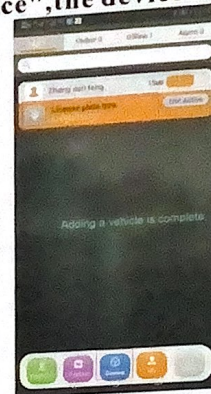
2.2.4 Add Device



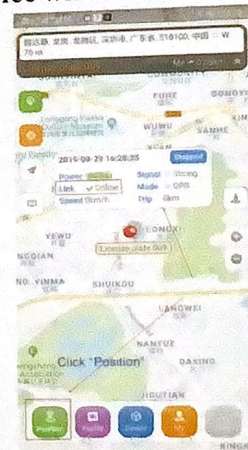
Fill in the device ID, device name, phone card number in the device, etc., then click Add.
Device ID: the digits number on the device.
See below



2.2.5 Click "Device", the device is added.



2.2.6 Place GPS tracker in an open space without building obstruction, and connect the power supply. The device will work fine in a few minutes.



3. Other SMS commands

3.1 Vehicle oil pump power supply (Available for MT-1C/1X)/A1X/AS01)

Cut vehicle oil pump power supply: 940+password
Eg: 9400000

Vehicle oil pump power supply will cut.

Recover vehicle oil pump power supply:

941+password
Eg: 9410000

Vehicle oil pump power supply will recover.

3.2 Set server IP address and Port

Command: 804+userpassword+space+IP/Domain+space+Port

Eg: 8040000 s2.itracksafe.com 8000

Reply: SET SERVER IP AND PORT OK

3.3. Set Data upload interval time

Command: 805+user password+Space+X

Eg: 8050000 12

Reply: SET OK

Device will upload location to platform every 12 seconds **when car acc is on(moving).**

Command: 809+user password+Space+X

Eg: 8090000 300

Reply: SET OK

Device will upload location to platform every 300 seconds **when car acc is off(Stopped).**

3.5 Set Shock Alarm (Available for MT-1C/1X)/A1X/AS01/AS3R/AS2000+)

First wire the gps tracker acc cable correct, when the car parks more than 10 minutes not move, and acc off, device will enter into defence alarm, if there's any continous shock more than 5 seconds, device will send shock alarm to controller phone number.

Remark: Do not put country code when set Phone number

Step 1: Set controller number

Command: controller phone number+ user password +space+Sequence number (1-3)

Eg: 234098770000 1

Reply : SET USER NUMBER 1 OK.

The controller number 1 will be 23409877

Eg: 222198770000 2

Reply : SET USER NUMBER 2 OK.

The controller number 2 will be 22219877

Eg: 256908770000 3

Reply : SET USER NUMBER 3 OK.

The controller number 3 will be 25690877

Step 2: Send: SF

Reply: SET OK

Step 3: Send: 125#

Reply: SET OK

Delete number

D101# means to delete the first number

D102# means to delete the second number

D103# means to delete the third number

Turn off Shock Alarm send: CF

Please contact us for more setup SMS instructions.

4. Troubleshooting

Problem	Answer
Why it said log in user name password error	Please choose correct server www.itracksafe.com
Why device show "unactivated" on platform	Please make sure you set ip port and APN correct, default IP is www.itracksafe.com port 8000, APN: internet, kindly contact your sim card provider to get correct APN and set.
Why device color is yellow on platform	Yellow means no valid gps signal, please put it in open area to get good gps signal
Why the location is not correct	Please make sure you set ip port apn correct, and gps tracker can get valid gps signal
Why it said "register fail"	Both device ID and Asset Name must be unique; and make sure you write correct device ID, if still register fail, please contact us
What type of sim card do I choose	Please put sim card which can support 2G network to gps tracker, make sure sim card has money in it and support gprs internet

Thanks for using our products.

If you cannot solve the problem by yourself, please contact our technical support team by writing an E-Mail service@i-trac.cn to us. We will be pleased to help you.